

Hotel Rules and Regulations



The Staff and management of Hampton Inn & Suites Brantford look forward to your group staying at our hotel. In order to make your stay memorable, there are a few items we would like to bring to your attention.

As a hotel, we need to consider and respect all guests to ensure that everyone has a safe and enjoyable experience.

1. **Quiet time** is from **10:00pm until 7:00am** (Noise Bylaw). There is to be no running, playing or loitering in the hallways or other public areas at any time. in the hotel.
2. Guestroom doors may not be propped open; this is a fire regulation and can result in a minimum \$5000 fine by the Fire Marshall. All guestroom doors must be kept closed at all times for the comfort, safety and security of all guests.
3. No games are to be played in the guest rooms, hallways or in any other area of the hotel.
4. Children less than 18 years of age are not allowed use to the fitness & business centre.
5. Children less than 13 years of age will have no access to the pool unsupervised.
6. Our hotel is a 100% smoke-free building. Should there be evidence of smoking in your room, we will apply a \$250 smoking fee to your Credit Card on file.
7. In compliance with the municipal by-laws, there is a **No Alcohol** in any public areas policy. This includes, but is not limited to: corridors, stairwells, parking lots, patios and entry ways.
8. Hospitality rooms for team gatherings must be booked in advance if available.

Charges will be applied to guest's credit card for the following:

- Registered guests are responsible for any damages caused to their room and/or the hotel and/or missing items from rooms. Additional charges may apply (i.e., physical damage, smoking in rooms, extra cleaning.)
- Any persons causing any type of excessive noise or disturbance will be asked to leave the hotel without refund and may be charged for any refunds given to other guests as a result of the disturbance.

The hotel is unable to guarantee any request. I.E. specific type of room, inter connecting rooms, spare cot, specific view, etc.; however, we will try our best to accommodate your request.

Check-in time is 3:00pm and checkout time is 11:00am.

Early check-in and late check-out requests are not guaranteed. Charges may apply.

Please share this with your team prior to arrival.

Group Name: _____ Contact: _____ Phone: _____

Second Contact: _____

SIGNATURE _____ DATE _____